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 Knoxville, TN 37921
 Phone: (865) 524-2911
 Website: www.kub.org



Knoxville Utilities Board

NATURAL GAS DISTRIBUTION SYSTEM

Number of Customers	98,225
Service Area	282 square miles
Service Mains	2,295 miles
Peak Day Demand (dth).....	133,367 (01/14)
Peak Demand Capacity (dth)	157,381
Total Purchased Gas (dth).....	11,974,509

ELECTRIC DISTRIBUTION SYSTEM

Number of Customers	198,356
Service Area	688 square miles
Service Lines	5,265 miles
Substations	59
Purchased Power (MWH).....	5,625,144
Peak Day Capacity (kWh)	1,308,377 (01/09)
Peak Demand Capacity (kVA)	2,600,000

WATER DISTRIBUTION SYSTEM

Number of Customers	78,265
Service Area	188 square miles
Treatment Plants	1
Booster Pump Stations	28
Storage Facilities	28
Service Mains	1,407 miles
Rated Capacity (mg).....	37.5
Reservoir Capacity (mg).....	33.5
Treated Water	12.1 billion gallons
Average Flow (MGD).....	33.2

WASTEWATER COLLECTION SYSTEM

Number of Customers	69,528
Service Area	242 square miles
Treatment Plants	4
Lift Stations	68
Service Mains	1,324 miles
Rated Capacity	66 mg
Treated Water	15.9 billion gallons
Average Flow (MGD).....	43.64



EMERGENCY CONTACT:
1-865-524-2911

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:
 Natural Gas 1971 115

TENNESSEE COUNTIES OF OPERATION:

Anderson	Knox
Blount	Loudon
Grainger	Sevier
Jefferson	Union

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

